

- 1. Q What plans are in place to maintain social distancing?**
A Pews are clearly and strategically labeled to maximize distancing, and ushers will be available to assist with spacing and seating needs. Immediately following the service you will be asked to move outdoors to fellowship or return home.
- 2. Q What other health and safety measures have been implemented?**
A For a brief description (though not a comprehensive list) of health and safety control measures, please refer to this document: [URC's Health and Safety Guidelines for Sunday Worship Services document](#).
- 3. Q Is the nursery available, and what about children's Sunday school classes?**
A Neither is available for now. To support families and encourage children in worship, kids activity packets are available by the welcome desks. There are also several TV's around the building where a parent could watch the service while caring for a restless child.
- 4. Q Are cookies and coffee available?**
A Not for now. In the future we expect refreshments to be available for special occasions.
- 5. Q Will the Sunday services continue to be streamed?**
A Yes, the 10am service will continue to be streamed for the foreseeable future.
- 6. Q Will the congregation continue to sing?**
A Yes, but we will sing fewer songs for now to reduce risk of transmission.
- 7. Q What changes will occur in how we'll serve Communion, take the Offering, hand out Bulletins, use Hymnals and Bibles, etc.?**
A All materials have been removed from the pew racks. Communion will be served via self-contained packets of juice and wafers (gluten-free option available). Offering plates and friendship pads have been temporarily discontinued. Giving can be done via text or through our website; checks can be mailed to the church office or deposited in secure drop boxes in the rear of the Sanctuary.
- 8. Q Does URC provide any personal protective equipment (PPE)?**
A You are encouraged to bring your own PPE; there are also face masks, hand sanitizer, and gloves available at the welcome desks.
- 9. Q Does everyone wear PPE during the service?**
A Face masks or cloth face coverings are strongly recommended upon entering the building and through the entirety of time in the building. Per CDC guidelines¹, children

¹ <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-to-wear-cloth-face-coverings.html>, accessed on June 2, 2020

under age two, or anyone who has trouble breathing, should not wear masks. The pastor and musicians on the platform will not wear a face mask during the service. In our 8:30 service masks are required for attendees, including children five and older.

10. Q Will we still have an opportunity to fellowship with others?

A At the conclusion of the service the ushers will dismiss worshipers by row. Worshipers are asked to proceed outside for fellowship.

11. Q Are restrooms available?

A Yes, the restrooms on the main level are still available. When possible please try to use the bathroom at home.

12. Q What time should our family plan to arrive on Sunday?

A Please plan to come early. Upon arriving, you'll be asked to review the content of several signs containing health and safety measures and new building guidelines. Ushers will be available to assist seating and spacing as needed.

13. Q Will I be able to sit in my customary pew or preferred seat?

A Spacing between households is the priority, according to the designated pews for that service.

14. Q Will everybody be returning to worship right away?

A Several people will refrain from coming right away for various reasons, and we encourage everyone to follow their conscience, respect the consciences of others, and take responsibility for your own health needs. We encourage people not to attend in person services if they are immune compromised or have a vulnerable pulmonary system.

15. Q Should I attend services if I feel sick?

A² Please refer to the latest CDC guidelines. You should refrain from coming or entering the building if any of the following apply:

- You have had symptoms in the past 72 hours, including, but not limited to: fever, cough, shortness of breath, sore throat, and/or diarrhea
- You have had any close contact in the last 14 days with someone with a diagnosis of COVID-19
- You have traveled to a known COVID-19 hotspot in the last 14 days

16. Q Will I need to confirm that our family is healthy prior to entering the building?

² Please see additional CDC guidelines at <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

A Signs are in place upon entering the building to remind everyone of coronavirus symptoms and other protective measures. Congregants are asked to review this info and seriously consider whether or not they should attend in-person services.

17. Q What should be expected this fall with our heating and cooling system?

A We have adjusted our heating and cooling system to refresh used spaces several times per hour. This process, along with hospital-grade air filters, improves the indoor air quality but decreases the efficiency of the conditioning capacity of our system. As a result, we suggest you dress accordingly.

18. Q Is it really necessary to register for a specific Sunday worship service?

A Yes. For health and safety reasons we are limiting the attendance for each service. We use the registration list to help manage capacity limits and plan for unregistered guests.

19. Q Can I invite a friend to worship services?

A Yes, we would ask that they register (if possible) and show up early to ensure adequate space.

20. Q What happens if I start feeling sick and am diagnosed with COVID-19 after I've attended a URC service?

A Please email reopening@urcstaff.org so the church can notify everyone who was involved in that service that they may have been exposed. We would ask that those people would quarantine per CDC guidelines..

21. Q If I am diagnosed with COVID-19 what help might be available for me?

A

- 1) Do not feel ashamed! The congregation is here to help!
- 2) In addition to #20 above, let your elder know so they can pray for you.
- 3) Touch base with your growth group to see if there are things they can do to assist in delivering meals, groceries or other items in a contactless manner.
- 4) The URC Diaconate is available to assist if growth group members cannot help or if your illness creates financial hardship, employment struggles, or other needs.
- 5) Remember that our Heavenly Father is watching over you and caring for you.

22. Q Are there ways that I can help with URC's services?

A Yes. As we implement multiple Sunday services, we may need additional help with various tasks. Please refer to the [Reopening Volunteer link](#) for additional info and to sign-up.

23. Q Who can I contact if I have other questions?

A You can email reopening@urcstaff.org for other questions.